

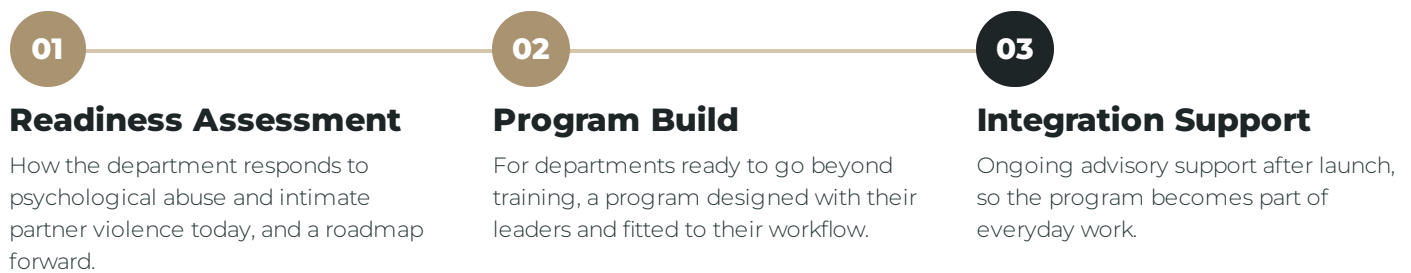
ADVISORY SERVICES FOR HEALTHCARE ORGANIZATIONS

Building recognition of psychological abuse and intimate partner violence into everyday care

Dr. Avery Neal helps hospitals and health systems assess where they stand and build a lasting program within their departments, one that reaches beyond a single training.

Psychological abuse is the most common form of intimate partner violence, and the people living with it are already being seen in emergency departments, primary care, women's health, and behavioral health. Most arrive with symptoms and no disclosure. Training gives teams the knowledge to recognize it. A department program makes that recognition part of how care is delivered, with a clear way to ask, respond, refer, and measure progress over time.

Three Steps Each one can stand alone, and each one leads naturally to the next



01 Readiness Assessment

STEP ONE

Where your department stands today, and where to begin

Dr. Neal reviews how psychological abuse and intimate partner violence are currently recognized, addressed, and referred within the department, alongside the people who lead and deliver care. The assessment sets a baseline, so progress can be measured once a program is in place.

WHAT THE ASSESSMENT COVERS

- Conversations with clinical, nursing, and service line leaders
- A review of current intake, screening, and documentation practices
- A review of referral options and community resources already in use
- A brief staff survey on confidence and knowledge
- A gap review against Joint Commission requirements

WHAT YOUR TEAM RECEIVES

A findings report on current strengths and gaps

A prioritized roadmap for the department

Baseline measures for tracking progress

Recommendations for training by role

Meeting Joint Commission Requirements NPG.07.03.01 (formerly PC.01.02.09)

Written criteria To identify possible victims at entry and over time Through Identification workflow	Referral list Private and public community agencies for assessment and care Through Referral pathway	Staff education Recognizing signs and knowing follow-up roles Through Role-based training plan	Documentation Clear records and internal reporting of possible abuse Through Documentation guidance
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02

Program Build

STEP TWO

For departments that want to build this into their practice, beyond the training

Dr. Neal works with department leaders to design and launch a program fitted to their patients, staff, and existing workflow.

Identification workflow When patients are asked, who asks, how a private moment is created, and the wording that opens the door.	Referral pathway Dr. Neal's referral decision tree, adapted with a map of the community's own resources.	Documentation guidance Factual, objective documentation that supports the patient, including in legal settings.	Role-based training plan Which trainings each role completes, and how internal educators are prepared to teach them.
Unit champions Clinicians on each unit who model the practice and keep it going day to day.	Patient resources A patient safety and support resource sheet and Dr. Neal's patient courses, built into discharge and follow-up.	Progress measures Identification rates, referrals made, and staff confidence, compared with the baseline.	Launch support Guidance through rollout, with time set aside for questions as the team begins.

03

Integration Support

STEP THREE

- Helping the program become part of how the department works every day
- Periodic reviews of program measures with department leaders
 - Annual refresher education for staff
 - A new-hire module so the practice continues as teams change
 - Access to Dr. Neal as questions arise

How the Advisory Works

Dr. Neal advises, and your teams lead the implementation

Dr. Avery Neal Advises on program design and provides the training, tools, patient resources, and expertise on psychological abuse and intimate partner violence.	Your clinical leaders Lead the implementation and decide how each recommendation fits the department.
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WELL SUITED FOR

- Emergency departments
- Women's health and OB/GYN
- Primary care and family medicine
- Behavioral health and psychiatry
- Nursing education and professional development

ABOUT DR. AVERY NEAL



Avery Neal, PhD, LPC

Dr. Avery Neal is an internationally published author, researcher, and psychotherapist, and the leading expert on psychological abuse and intimate partner violence. She has developed assessment and identification tools where none previously existed, and partners with hospitals, health systems, and health plans to make recognizing psychological abuse and supporting recovery part of care.

DR. NEAL'S HEALTHCARE OFFERINGS Supports Joint Commission requirements for psychological abuse and intimate partner violence

01 Healthcare Keynotes 02 Education and Certification 03 Patient Course Licensing 04 Advisory Services

Begin with a Readiness Assessment for your department

averyneal.com/psychological-abuse-training

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